



Building a rural community where our
LGBTQ+ community can *thrive*.

Community Health Worker (CHW) position, part-time, grant-funded

POSITION SUMMARY

Through support from the Augusta Health Foundation, the Community Health Worker program is now in its second year of operation. This program's focus is on health care navigation, health education and goal setting to improve coordination and access to care for our LGBTQ+ community. The Community Health Worker (CHW) works directly with patients in the LGBTQ community to identify their health-related goals and makes connections with health systems and community-based resources to help patients achieve those goals. The ideal candidate for this role will be a trusted member and advocate for their community. The candidate is passionate about promoting healthy behaviors, building stronger relationships between the community and health and social services, and increasing accessibility to those services. They seek to improve the quality and cultural competency of service delivery by acting as liaison between health services and the community.

RESPONSIBILITIES

- Provide outreach, social support, and relevant educational programming to clients in the community who are at risk for poor health outcomes due to social and environmental circumstances.
- Screen clients for social determinants of health, identify potential resources to address clients' needs, and facilitate referrals to appropriate programming.
- Work with clients to identify their health goals and provide case management and support to help them achieve those goals.
- Maintain organized, accurate and confidential client records in accordance with agency and best practice standards, enter client data and case management notes into databases as appropriate.
- Assist clients with tasks related to their health goals, including organizing records, filling prescriptions, making follow up appointments, and completing financial assistance paperwork.

- Meet with clients in a variety of locations, including clients' homes, the Shenandoah LGBTQ Center, and other community and local health system facilities.
- Maintain basic data sets to measure the success of the CHW program. Work closely with the Programs Director to assist with program assessment and improvement.
- Coordinate regularly with Augusta Health and the Shenandoah LGBTQ Center's Health Services Committee to assist with assessing community health needs.
- Other duties as reasonably assigned.

REQUIREMENTS

Education: High School Diploma or equivalent, Two year college degree preferred

Experience:

- Must be familiar with community-based resources located in the Staunton, Augusta, and Waynesboro (SAW) areas.
- Experience working with the LGBTQ+ population is highly preferred. Knowledge of LGBTQ+ identities and health disparities is necessary.
- Community health or public health education experience preferred.
- Basic computer skills required, including data entry experience and Excel
- Active VA driver's license and must have a vehicle available for use
- Effective written and oral communication skills
- Must be detail oriented and able to plan, prioritize, multitask and meet deadlines
- Creative problem solving skills and ability to quickly adapt to changing environments

POSITION DETAILS

Part-time, temporary grant-funded position, reports directly to the Programs Director

Compensation:

- approximately 15-18 hours/week
- Pay Rate: \$18 per hour

Application Instructions: Interested applicants should submit a resume and cover letter to anguyen@shenlgbtqcenter.org. Applications will be reviewed as soon as they are received.

The Shenandoah LGBTQ Center is an Equal Opportunity Employer and is committed to pursuing equity and creating an inclusive environment for our employees and community. All applicants will be considered for employment without regard to race, color, religion, age, sex, sexual orientation, gender identity, gender expression, national origin, disability status, genetic information, marital status, amnesty, status as a covered veteran, or any other characteristic protected by federal, state and local laws.